# Large Neural Language Models for Data-to-text Generation

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AICZECHIA Seminar 22.3.2022



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#### **Data-to-text Generation**

- **data-to-text NLG** = verbalizing structured outputs
  - RDF triples, dialogue acts etc.  $\rightarrow$  text

Blue Spice | eat\_type | pub Blue Spice | area | riverside

TeamWinLossPtsMavericks314186Raptors442994

NLG

• main usage:

- reports based on data (weather, sports...)
- dialogue systems (Siri/Google/Alexa...)



 The Toronto Raptors, which were leading at halftime by 10 points (54-44), defeated the Dallas Mavericks by 8 points (94-86).

 Patrick Patterson provided 14 points on 5/6 shooting, 5 rebounds, 3 defensive rebounds, 2 offensive rebounds and 1 assist.



Blue Spice is a pub in the riverside area.

## Neural NLG vs. older methods

- Older methods:
  - **templates** fill in blanks
    - most commercial systems still!
    - safe, tried & tested
    - needs handcrafting
  - rules/grammars
  - pipelines of statistical models
- Neural models:
  - 1 step, end-to-end
  - Train fully from input-output pairs (no additional rules etc.)
  - Much more **fluent** outputs
  - Needs more training data (~10k range, 10x more than before)
  - Opaque & has no guarantees on accuracy





Blue Spice is a pub in the riverside area.

### **Accuracy in NLG**

- accuracy = input-output correspondence
- basic accuracy error types
  - **hallucination** = output not grounded in input
  - **omission** = input not verbalized



- measure: slot/semantic error rate (SER)
  - % incorrect "slots" (=pieces of info)

#### Neural NLG: Transformer Models (encoder-decoder, seq2seq)

(Vaswani et al., 2017) <u>http://arxiv.org/abs/1706.03762</u>



# Neural NLG: (Pre-)Training

- Trained to produce sentence in data
  - low-level: exact word at each position



- Pretrained language models:
  - 1. Pretrain a model on a huge dataset (self-supervised, language-based tasks)
    - text-to-text: autoencoding & denoising
  - 2. Fine-tune for your own task on your smaller data (**supervised**)
    - models available online
      - get pretrained model, finetune yourself



(Lewis et al., 2020) https://www.aclweb.org/anthology/2020.acl-main.703

### **NLG with a Pretrained LM: Base**

- Most basic setup:
  - using mBART pretrained model
  - representing data as text
    subject | predicate | object ►
    subject | predicate | object
  - finetuning to generate English & Russian
- Fluent outputs, but...
  - fails to generalize
  - hallucinates occasionally



**mBART** 

finetuned on English WebNLG

Arrabbiata sauce | country | Italy

Italy | capital | Rome

out: The population metro of Ciudad Ayala is 1777539. not seen in training data
 in: Nurhan Atasoy | birth date | 1934-01-01 > Nurhan Atasoy | residence | Istanbul > residence, not birthplace! Nurhan Atasoy | nationality | Turkish people
 out: Nurhan Atasoy was born on January 1, 1934 in Istanbul and is a Turkish national.

Arrabbiata sauce is found in Italy

where the capital city is Rome.

## **Templates + Neural Fuse & Rephrase**

(Kasner & Dušek, 2022) ACL conference, arXiv coming soon



- Guaranteed accurate
- Not so many needed (usually)
- No need for high fluency
- Neural LM to **fuse & rephrase:** 
  - 1) order (related together)
  - 2) aggregate (into sentences)
  - 3) compress (produce short sentences)
  - Do what neural models are good at fluency
  - Less space for semantic errors
- Works **zero-shot** with no in-domain data (just the templates)



### **Templates + Neural Fuse & Rephrase**



- all based on pretrained LMs
- Large Wikipedia data
  - Wikipedia sentences as targets
  - creating artificial source data, which looks like single-triple templates
  - 1) split sentences
  - 2) replace pronouns
  - 3) randomize order
- ~1M sentences, various topics
  - much more than in-domain available



artificial S

## Data-to-text NLG

### **Templates + Neural Fuse & Rephrase**

- Good accuracy
  - perfect for simpler data (E2E restaurants)
  - worse for complex data (WebNLG DBPedia knowledge)
- Slightly lower fluency (~older neural systems)
- Can be further improved (reranking/filtering)

input: Allen Forrest | background | solo singer ► Allen Forrest | genre | pop music ► Allen Forrest | birthplace | Dothan, Alabama templates: Allen Forrest is a solo singer. Allen Forrest performs Pop music. Allen Forrest was born in Dothan, Alabama.

output: Allen Forrest is a solo singer who performs Pop music. He was born in Dothan, Alabama.

input: Wildwood | eatType | restaurant ► Wildwood | food | French ► Wildwood | area | riverside ► Wildwood | near | Raja Indian Cuisine templates: Wildwood is a restaurant. Wildwood serves French food. Wildwood is in the riverside. Wildwood is near Raja Indian Cuisine.

output: Wildwood is a restaurant serving French Food. It is in the riverside near Raja Indian Cuisine.

input: Alfa Romeo 164 | relatedMeanOfTransportation | Fiat Croma  $\blacktriangleright$  Alfa Romeo 164 | assembly | Italy  $\blacktriangleright$  Italy | capital | Rome templates: Alfa Romeo 164 is related to Fiat Croma. Alfa Romeo 164 was assembled in Italy. Italy's capital is Rome.

output: Alfa Romeo 164 was assembled in Italy's capital, Rome. It is related to Fiat Croma.

E2E	BLEU	Omission/ #facts	Hallucinatio n/#examples
Older neural	40.73	0.016	0.083
Templates	24.19	0.000	0.000
Ours	36.04	0.001	0.001

WebNLG	BLEU	Omission/ #facts	Hallucinatio n/#examples
Rule-based	38.65	0.075	0.101
Older neural	45.13	0.237	0.202
Templates	37.18	0.000	0.000
Ours	42.92	0.051	0.148

### **Evaluating Data-to-text NLG**

- n-gram metrics (BLEU, METEOR)
  - derived from MT, no good for accuracy
  - dubious even as measures for overall quality
- Neural metrics (BERTScore, BLEURT) mix accuracy & fluency
  - slightly better than n-gram, but still not ideal
- SER evaluation uses regex or exact match
  - tedious to make / inaccurate
  - does not translate to other datasets
- Proper evaluation means full NLU
  - pretrained LMs are good at NLU-like tasks → use them?

## **Checking for Errors in NLG Output: Natural Language Inference**

- NLI: relation of premise (= starting point) & hypothesis (= relating text)
  - Entailment = all hypothesis facts are included in premise
  - Neutral = not all hypothesis facts included, but no directly opposing facts
  - Contradiction = premise is opposed by hypothesis

**P**: Blue Spice is a pub in the riverside area.

 $H_1$ : Blue Spice is located in the riverside. $\longrightarrow$  E $H_2$ : You can bring your kids to Blue Spice . $\longrightarrow$  N $H_3$ : Blue Spice is a coffee shop. $\longrightarrow$  C

- We'll use a vanilla model trained for NLI
- Check entailment in both directions
  - data entails text = no hallucination + text entails data = no omission
- Use templates to represent data (same as previously)

(Dušek & Kasner, 2020) https://www.aclweb.org/anthology/2020.inlg-1.19

# **Eval1: NLI Classification**

(Dušek & Kasner, 2020) https://www.aclweb.org/anthology/2020.inlg-1.19

# 1) Check for omissions

- premise = whole generated text
- hypothesis = each single fact, loop
  → also checks which fact is omitted

# 2) Check for hallucination

- premise = concatenated facts
- hypothesis = whole generated text
  - can't easily split into simpler checks
- output:
  - 4-way OK, omission, hallucination, o+h
  - 2-way *OK*, *not\_OK*
  - OK confidence (min. E confidence)
  - list of omitted facts



P: Blue Spice is a pub. Blue Spice is located in the riverside.H: You can bring your kids to Blue Spice in the riverside area.

C: 0.00 N: 0.99 E: 0.01

→ hallucination

omission+hallucination

OK: 0.01 omitted: Blue Spice | eat\_type | pub

## **Error Checking with NLI**

- WebNLG & E2E data
  - comparison vs. human ratings (WebNLG) & SER regex script (E2E)
  - both datasets: default & backoff-only versions of templates

	WebNLG	E2E data	
system	data	4-way	2-way
Accuracy / agreement	77.5%	91.1%	93.3%

- manual analysis: ca. 1/2 "errors" are in fact correct
  - annotation noise / SER script errors
  - noisy templates
  - edge cases (*high restaurant*)
  - stuff SER script doesn't catch (*with full service*)

#### **Summary**

- Neural models produce very fluent outputs
  - especially true of pretrained Transformer LMs
  - due to data & model reasons, not guaranteed to be accurate
- There are ways to make them more accurate
  - combining with templates & only editing for fluency
  - constraining the neural component
- Finding errors in NLG is as hard as NLU
  - pretrained LMs are good at some NLU tasks, such as NLI  $\rightarrow$  can be applied
- Many other accuracy-increasing approaches
  - reranking / data cleaning / multi-task training / constrained decoding
  - more to come: semantic formalisms & inference

#### **Thanks**

#### **Contact us:**



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#### **References:**

- Base pretrained LMs: <u>https://aclanthology.org/2020.webnlg-1.20/</u>
- Fuse & rephrase: coming soon (on arXiv/my website)
- Error checking via NLI: <u>https://aclanthology.org/2020.inlg-1.19/</u>