

Unbabel



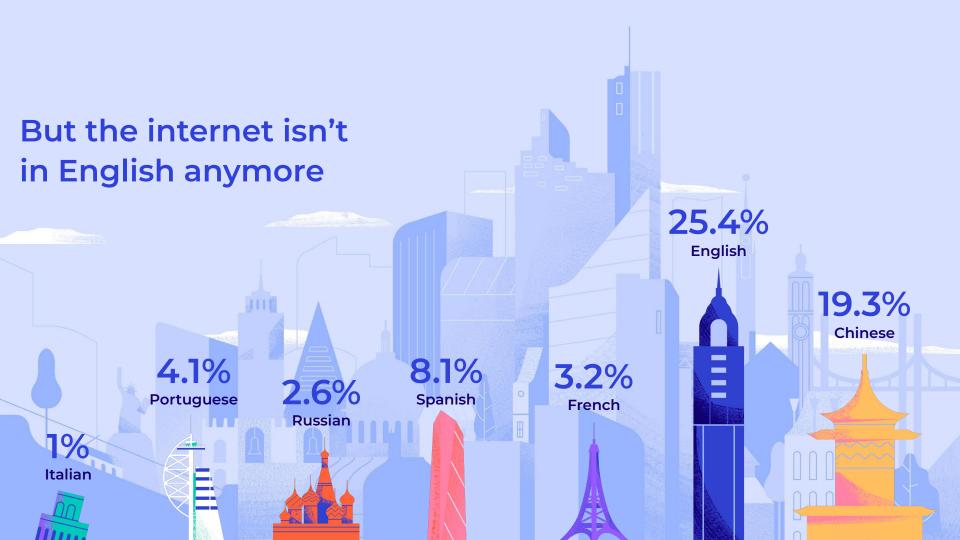
Ricardo Rei

Online content used to be mostly in English in 1996

80%

English

-



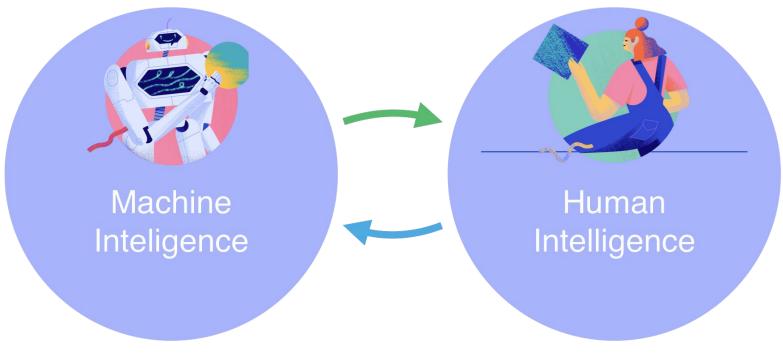


"All translation firms together are able to translate far less than 1% of relevant content produced everyday"

CSA – MT Is Unavoidable to Keep Up with Content Volumes



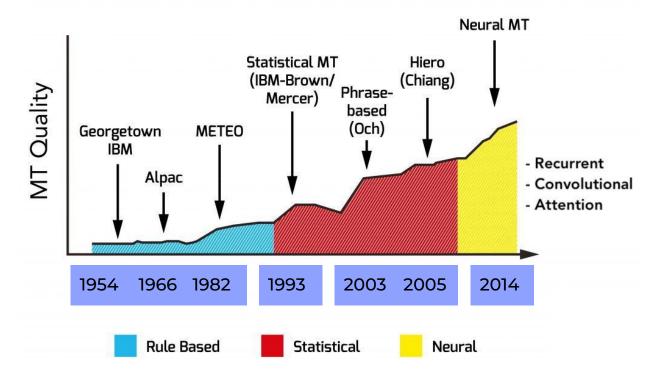
Our View of the World



Unable to scale to the growing mountains

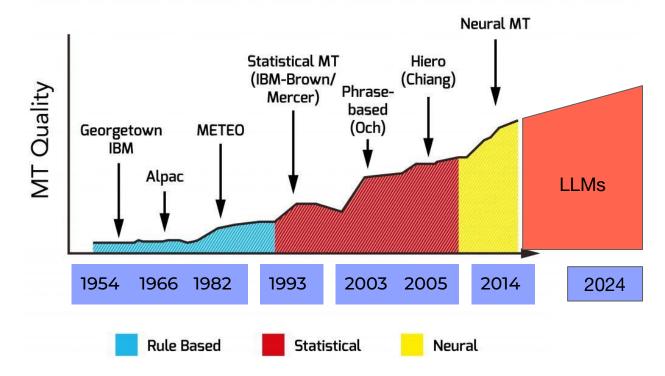


History of Machine Translation – What's Next?





History of Machine Translation – What's Next?





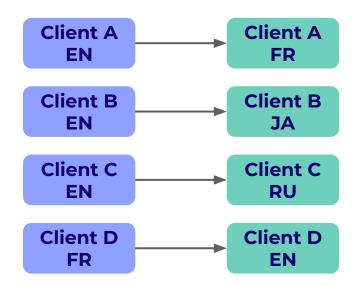
Some Open Problems with NMT systems

- Longer contexts (e.g. document-level MT, multilingual dialogue)
- How to use clients terminology?
- How to incorporate user translation style guide?
- High-risk translation (medical, legal, ...)





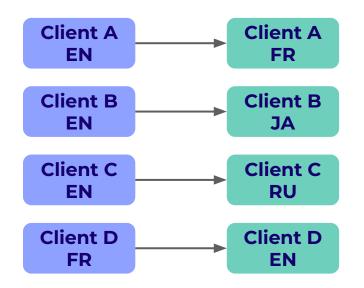
How do we adapt to style guide using NMT?



By training dedicated models for each client (most of the times bilingual models) the model learns to adapt to the clients language and terminology.



How do we adapt to style guide using NMT?

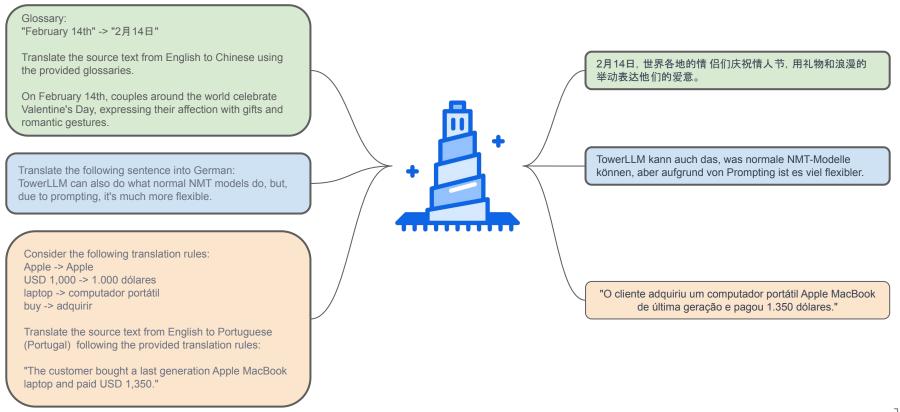


By training dedicated models for each client (most of the times bilingual models) the model learns to adapt to the clients language and terminology.

Yet, this requires training and maintaining several models and it requires onboarding data!



Towards LLM based MT





0

Overview



Why Tower?















Tower is a big project





Amin Farajian

André Martins



Ben Peters



Duarte Alves





José Pombal



José Souza

Manuel Faysse



Nuno Guerreiro



Patrick Fernandes



Ricardo Rei



Sweta Agrawal



Pedro Martins

Pierre Colombo

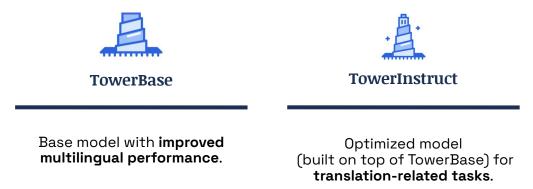


* Alphabetic order



The first suite of Tower models

Earlier this year we released the first version of Tower models that run at 7 and 13B params based on Llama 2.





TowerLLM V1.0

Goal: create the best open multilingual LLM.

Focus (for now): **~10 (mostly) European** languages.

• The goal is **not** to go massively multilingual.





TowerLLM V2.0

Goal: create the best open multilingual LLM.

Focus (for now): 15 (mostly) European languages.

• The goal is **not** to go massively multilingual.

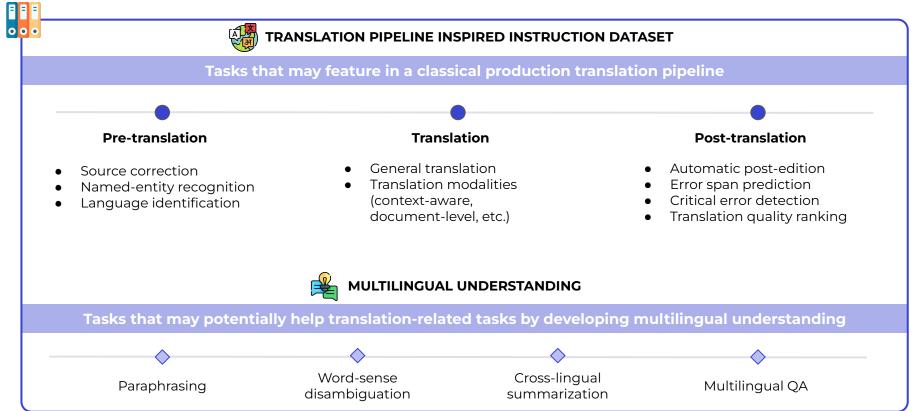
For WMT24 we added 5 more languages (Japanese, Hindi, Icelandic, Czech, Ukrainian)

We also replace Llama 2 models with Mistral and/or Llama 3.0





An LLM optimized for MT





TowerBase V2.0

From LLaMA-3 to TowerBase.

 $(\checkmark$



Suite of models of different size

A lot of open research on top of the models



Not great for multilingual tasks

Extended multilingualization

How can we improve Llama 3 for multiple languages without compromising its general capabilities?



B2

В

>

Just instruction-tuning for the tasks of interest



B1 🔶 Use only monolingual data



<u>ب</u>ر الم

Mix monolingual and parallel data



TowerBase V2.0

From LLaMA-3 to TowerBase.

 $(\checkmark$



Suite of models of different size

A lot of open research on top of the models

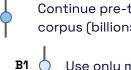


Not great for multilingual tasks

Extended multilingualization

How can we improve Llama 3 for multiple languages without compromising its general capabilities?

Just instruction-tuning for the tasks of interest



Α

В

B2

>

Continue pre-training on a large multilingual corpus (billions of tokens)

Use only monolingual data

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<u>ب</u>ر الم



We built a corpus of 25B tokens with monolingual and parallel data

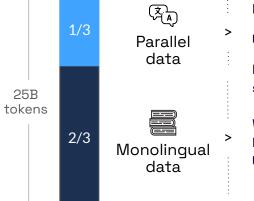
We used **OPUS** data all language pairs with English.



Uniform weight across all language pairs.

In recent iterations we also prioritize paragraph/documents instead of short sentences

We used curated monolingual data for all languages. Filtering with **deduplication**, **language identification**, **perplexity**. **Uniform** weight across languages.





Details on training TowerBase



Addition of parallel data

We append the parallel data as different documents of the format:

{SRC_LANG}: {SRC}\n{TGT_LANG}:
{TGT}<EOS>



Training Conditions

Single node of 8 x H100 GPUs for 7B Multi node of 8 x H100 GPUs for 70B



5/6 days for TowerBase 7B 1 week w/ 64 H100



TowerInstruct

From TowerBase to TowerInstruct.



Multilingual capabilities

Good few-shot performance

TowerBase

No capability to follow instructions

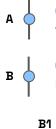


 (\times)

Suboptimal 0-shot performance

Instruction Tuning

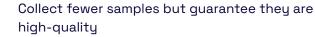
How can we improve Tower's capabilities for tasks of interest? How can we make it a conversational model?



B2

>

Collect lots of finetuning data and just train on that data



Use only finetuning data

Leverage conversational data and synthetic data from SOTA LLMs

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Instruction following data:

| Pre-translation | Translation 27% | Post-translation 28% | Instruction following 43% |
|-----------------|--------------------|--------------------------------|------------------------------|
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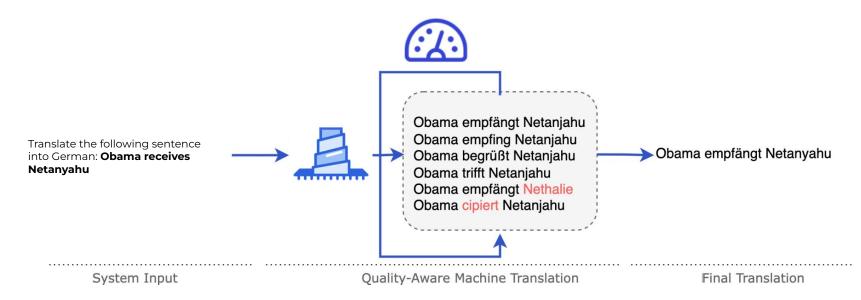
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| | | | |
| | | | |
| | | | |
| | | | |

All data (specially the translation data) is highly curated!

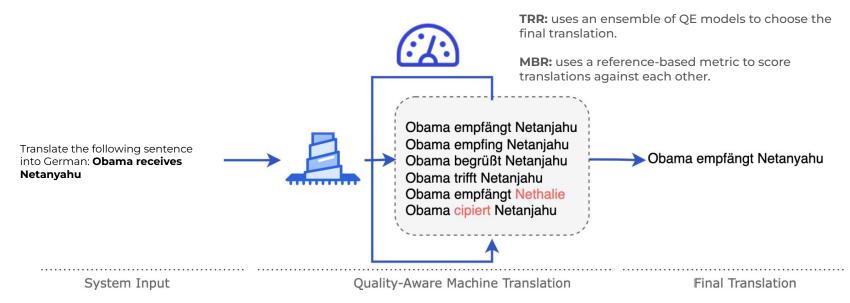


Recap on Quality-Aware decoding:





Recap on Quality-Aware decoding:





Results from Automatic Metrics

| | | $en \rightarrow xx$ | | xx→yy | | |
|---------------------|----------------------|---------------------|-------------|----------------------|-----------------|------------|
| Models | METRICX \downarrow | хСомет↑ | СометКіші ↑ | $METRICX \downarrow$ | хСомет ↑ | СометКіwі↑ |
| Baselines | | | | | | |
| NLLB-54B | 7.61 7 | 66.90 7 | 57.01 7 | 7.74 8 | 48.21 6 | 56.147 |
| GPT-40 | 1.50 6 | 83.74 6 | 77.04 5 | 2.18 5 | 70.44 2 | 76.194 |
| CLAUDE-SONNET-3.5 | 1.40 5 | 84.85 5 | 78.09 4 | 1.98 4 | 69.73 2 | 76.77 4 |
| DEEPL | — | — | | 4.38 6 | 56.194 | 68.33 6 |
| Tower | | | | | | |
| Tower-v2 7B | 1.48 5 | 83.77 5 | 77.02 5 | 2.24 5 | 67.44 4 | 75.864 |
| Tower-v2 70B | 1.32 4 | 84.87 4 | 78.29 4 | 2.04 4 | 69.20 3 | 76.70 4 |
| Tower + QAD | | | | | | |
| TOWER-V2 70B+MBR | 0.92 2 | 88.78 2 | 81.39 3 | 1.62 2 | 69.88 2 | 78.28 2 |
| TOWER-v2 70B+TRR | 1.03 3 | 87.95 3 | 82.13 2 | 1.73 2 | 71.951 | 79.38 2 |
| TOWER-v2 70B 2-step | 0.891 | 89.25 | 82.54 1 | 1.58 1 | 70.85 2 | 79.69 |

Table 2: Translation quality aggregated by language pairs on the WMT24 test set (without testsuites). We omit DEEPL from the en \rightarrow xx averages because it does not support two language pairs. All metrics are their XXL variant.



With G the comp LLMs. 7 no

Results from Automatic Metrics

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| dy decoding | AD | | | | | | |
| ver 70B is | 70B+MBR | 0.92 2 | 88.78 2 | 81.39 3 | 1.62 2 | 69.88 2 | 78.28 2 |
| ve to SOTA 7B model is | 70B+TRR | 1.03 3 | 87.95 3 | 82.13 2 | 1.73 2 | 71.951 | 79.38 2 |
| behind | 70B 2-step | 0.891 | 89.25 1 | 82.54 1 | 1.58 1 | 70.85 2 | 79.691 |

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Results from Automatic Metrics

| Models | | | $en \rightarrow xx$ | | хх→уу | | | |
|----------------------------------|----------|----------------------|---------------------|-------------|----------------------|---------|------------|---------|
| | | METRICX \downarrow | хСомет↑ | СометКіwі ↑ | $METRICX \downarrow$ | хСомет↑ | CometKiwi↑ | |
| B | aselines | | | | | | | |
| N | LLB-54B | | 7.61 7 | 66.90 7 | 57.01 7 | 7.74 8 | 48.21 6 | 56.147 |
| G | PT-40 | | 1.50 6 | 83.74 6 | 77.04 5 | 2.18 5 | 70.44 2 | 76.19 4 |
| С | LAUDE-S | ONNET-3.5 | 1.40 5 | 84.85 5 | 78.09 4 | 1.98 4 | 69.73 2 | 76.77 4 |
| Using quality-a | aware | | _ | — | | 4.38 6 | 56.19 4 | 68.33 6 |
| lecoding metho | | | | | | | | |
| MBR we observe gains in auton | <u> </u> | 7B | 1.48 5 | 83.77 5 | 77.02 5 | 2.24 5 | 67.44 4 | 75.86 4 |
| metrics | | 70B | 1.32 4 | 84.87 4 | 78.29 4 | 2.04 4 | 69.20 3 | 76.70 4 |
| Т | OWER + (|)AD | | | | 1.0 | | |
| T | OWER-V2 | 70B+MBR | 0.92 2 | 88.78 2 | 81.39 3 | 1.62 2 | 69.88 2 | 78.28 2 |
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To answer this question we have conducted human evaluation between the greedy outputs and the MBR/TRR outputs.

-Greedy is significantly worse.

- TRR and MBR are competitive. To get more concrete results we runned a second batch of evaluations using more "difficult" sentences. MBR was ranked higher than TRR.

| Decoding | $en{\rightarrow}de$ | $en \rightarrow zh$ |
|----------|---------------------|---------------------|
| Batch 1 | | |
| Greedy | 85.43 | 84.11 |
| TRR | 87.16 | 85.55* |
| MBR | 88.50* | 85.47* |
| Batch 2 | | |
| TRR | 3 3 3 | 68.55 |
| MBR | | 72.76* |

Table 3: SQM quality evaluation for three different decoding methods using TOWER-v2 70B. Numbers marked with an asterisk (*) are statistically significant. For English \rightarrow Chinese, since the results of the first batch were not significant, we conducted a second batch comparison between TRR and MBR.



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We can trust that Greedy < MBR yet there might still be some bias when we compare to other models that do not use these metrics during inference

| Decoding | $en{\rightarrow}de$ | $en{\rightarrow}zh$ |
|----------|---------------------|---------------------|
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Let's look at MQM human evaluation:

En-De:

According to MQM GPT4 is ranked above Tower-70B: 1.649 < 1.683

According MetricX Tower-70B is ranked above GPT4: 1.1 < 1.4

According CometKiwi Tower-70B is ranked above GPT4: 72.2 > 70.1

En-Es:

According to MQM GPT4 is ranked above Tower-70B: 0.115 > 0.19 According MetricX Tower-70B is ranked above GPT4: 1.9 < 2.5 According CometKiwi Tower-70B is ranked above GPT4: 74.5 > 71.2



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According to humans that is not the case. In most LPs Tower is a top-performing system but statistically tied with other best systems.



Impact of adding 5 languages

Two identical models:

- Model trained on 10 languages for 20B tokens
- Model trained on 15 languages for 25B tokens (20B for the initial 10 languages + 1B for each of the new langs)

Same SFT data with just a couple more translation samples added for the new languages (less than 5k samples)

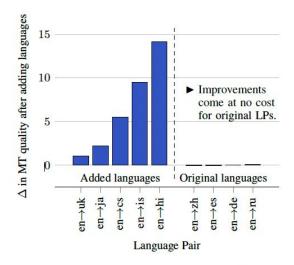


Figure 1: Improvement in MT quality after adding new languages to TOWER-v2; measured in negative MET-RICX-XXL-QE so taller bars equate to better quality.



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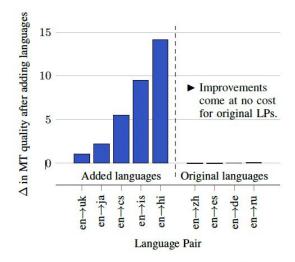


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Hard to answer... we are trying with up to 22 languages now.

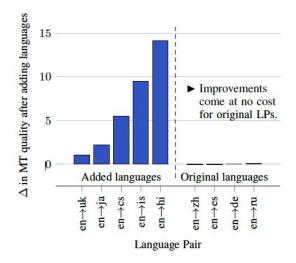
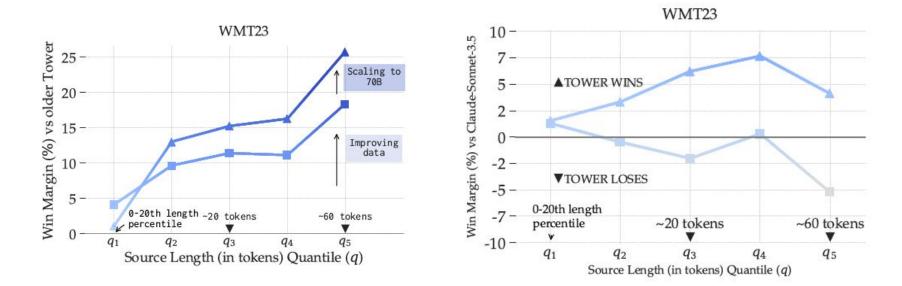


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Going beyond sentence-level MT





Going beyond sentence-level MT

| ared to versi | on I! | | WMT23- | Paragraphs | | |
|-----------------------|----------------------|---------|--------|----------------------|---------|-------|
| ins compared to versi | | en→xx | | | хх→уу | |
| Models | $METRICX \downarrow$ | Сомет ↑ | CHRF↑ | METRICX \downarrow | Сомет ↑ | CHRF |
| TOWER (older) | 5.14 | 79.11 | 50.93 | 6.99 | 75.45 | 53.29 |
| TOWER-v2-7B | 2.72 | 84.45 | 54.35 | 1.87 | 87.57 | 61.36 |
| TOWER-v2-70B | 2.40 | 84.87 | 55.06 | 1.72 | 87.75 | 62.29 |



Context aware MT: Chat shared task

Translate the following sentence into German: TowerLLM can also do what normal NMT models do, but, due to prompting, it's much more flexible.

Context:

USER: Gostaria de cancelar o meu Spotify AGENT: I am so sorry hearing that you are interested in canceling your membership. To confirm your account cancellation please follow #URL# USER: Desculpe mas não consigo abrir o link. USER: A página não está disponível.

Translate the English source text to Portuguese, given the context. English: No worries I can cancel it on my end. Portuguese: TowerLLM kann auch das, was normale NMT-Modelle können, aber aufgrund von Prompting ist es viel flexibler.

Não se preocupe, eu consigo cancelar do meu lado.

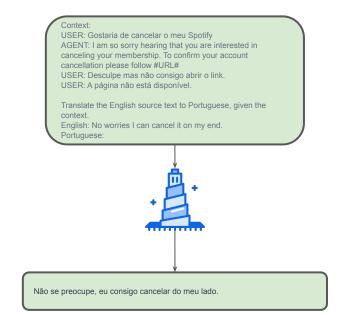


Context aware MT: Chat shared task

For few-shot we repeat the prompt 5 times.

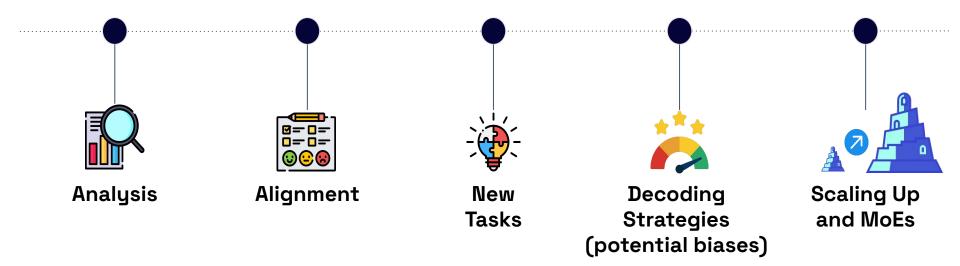
Results are really high showing a great flexibility to "non standard" translation tasks.

| | en-> | en→xx | | | |
|---------------------|----------------------|----------------------------|--|--|--|
| Models | $METRICX \downarrow$ | XCOMET [↑] | | | |
| TOWER-v2-70B 0-shot | 0.510 | 96.96 | | | |
| Tower-v2-70B 5-shot | 0.495 | 96.89 | | | |
| | xx→en | | | | |
| TOWER-V2-70B 0-shot | 1.051 | 94.84 | | | |
| TOWER-V2-70B 5-shot | 0.766 | 95.54 | | | |





A lots of ongoing work





Next steps: on the road to EuroLLM...

<u>EuroLLM-1.7B</u> model trained from scratch

- A 1.7B model trained from scratch on 4T tokens on 35 languages:
 - Support for all 24 official EU languages + strategic languages (e.g. Chinese, Russian, etc)
 - Includes parallel data from the pre training phase (similar to Palm 2)
 - Developed several scaling laws to predict the performance of the 1B model;
 - Competitive to Gemma 2B but highly multilingual

EuroLLM 9B is at 50% of its total training (4T tokens) and it already shows better MT results than Gemma 9B and Llama 3.1 8B



